

ACCESSIBILITY GUIDE

Visiting the Library

Parking

Two accessible parking bays are available on the Peel Row side of the Darius Wells Library and Resource Centre.

Two accessible parking bays are available in the carpark at the corner of Robbos Way and Skerne Street. An ACROD permit is needed to use these parking bays.



Sensory information

- There is a mix of natural and artificial lighting in the building. Many windows in the Kwinana Public Library have blinds which can be adjusted.
- There are security gates at the entrance/exit of the Library. These security gates will give out a loud beep and flash a red light if a Library item has not been issued correctly.
- There is a Dome café on the same floor as the Kwinana Public Library, where music, restaurant noise, and food/drink smells may be present.

When programs are running in the Library, there can be increased levels of noise. Please visit www.kwinana.wa.gov.au/whatson to check what programs are running, or contact us to find out what is on at the time you are planning to visit.

The Ken Jackman Hall is located next to the Library, and is a publicly hireable space. There may also be additional sensory input from events happening in the hall, which may be public or private events. If this may potentially impact your visit, please contact us to find out if anything is happening in this space, as private event information may not be available on What's On.

Quieter times are often from 5pm to 6.30pm Monday to Thursday, unless a program is running. If you would like help finding the best time for you to visit the Library, please contact us.

Toilets

There are two public toilets in the Kwinana Public Library. Both toilets are gender neutral and have baby changing facilities.

An accessible bathroom with adult changing facilities is available on the ground floor of the Darius Wells Library and Resource Centre. An MLAK key is required to access this toilet. If you do not have an MLAK key, please ask Library staff to unlock the bathroom for you.

Home Library

The Kwinana Public Library offers a Home Library Service for residents of the City of Kwinana who are full-time carers or are unable to visit the library due to age, disability, or health conditions.

The service involves Library staff delivering a range of items, based on your interests and needs, to your house once a fortnight. When the old items are picked up, the new items are dropped off.

The service is free to use, and is suitable for short-term or long-term needs.

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Borrowing from the Library

Browsing

Small trolleys are available for use in the Library.

Lockers are available for you to store bags in while using the Library.

Borrowing items

To borrow items, you can use a self-check machine, or ask staff to issue the items.

Four self-check machines are available.

You are able to arrange to collect items from the Peel Row side of the building during opening hours. This can be helpful if items are bulky or you have mobility issues. Please contact us to arrange this.

Returning items

To return items in the Library, you can put them on the self-return bookshelf, or ask staff to return them.

Returns chute

If you are unable to go into the Library to return items, there is an external returns chute available to use 24/7 on the Peel Row side of the building.

The returns chute is 38 cm wide x 8 cm high, so only certain items can fit inside.

If driving, you can park in the slip lane to access the returns chute. Please note that you must be able to exit your vehicle and walk a short distance to the chute from the slip lane.

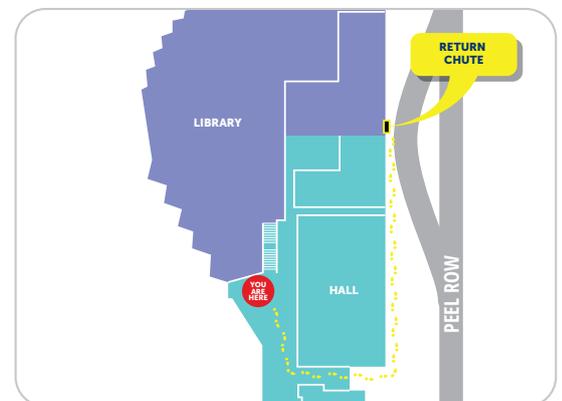
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Going to programs at the Library

Are you interested in attending a program, but you or someone you care for may need accommodations or supports to participate comfortably?

Accessibility options we can provide include:

- Early access to a space to be able to settle in before a program begins.
- Options for changes to the environment where possible.
- Specific information about how a program will run, e.g. where/how to sign in if needed, if there are any interactive components, how feedback will be collected.
- A range of seating options, such as rugs and cushions, or chairs and tables.
- Specific information about the sensory environment of the space the activity is in.
- Adaptations to materials to make them easier to hold.
- Accessibility for wheelchairs and walkers.
- A quiet/cool down space.
- Weighted items that can be borrowed.

Please contact us to discuss any accommodations or supports we can provide, so we can best meet your needs.

We also welcome bringing and using your own sensory tools such as noise cancelling headphones, weighted items, fidgets, comfortable clothing, and communication tools such as AAC devices.

We have staff with lived experience with disability and lived experience as carers of someone with disability, and we are able to work with you on how we can best adapt so you or someone you support can participate comfortably.

Support workers, carers, and companions

Support workers, carers, and companions are welcome to attend any program with someone that they are supporting.

Companion Cards

We accept Companion Cards for paid programs. Please contact us to arrange a ticket using a Companion Card.