

How to Use this Guide

This guide is designed to assist members of the community by providing information about local support services.

Services for people

Individuals or families exposed to hardship from one or more risks, such as domestic or family violence, unstable housing circumstances or financial difficulties, are more vulnerable to experiencing homelessness and social exclusion. This can result in negative effects on a person's physical and mental health, education and employment opportunities.

Many people experiencing disadvantage have complex needs such as mental health and/or drug and alcohol issues. They may also have experienced traumatic life events that affect their needs and these issues may result in behaviour that is seen to be antisocial.

Vulnerable people in the community have the same rights and responsibilities as any member of the public to:

- Be in public places, but at the same time respecting the right of local community members to live in a safe and peaceful environment; and
- Participate in public activities or events.

If a member of the public or business is concerned about a person experiencing homelessness they can call the **Salvation Army's Rockingham and Kwinana Outreach Team on 0437 258 511**.

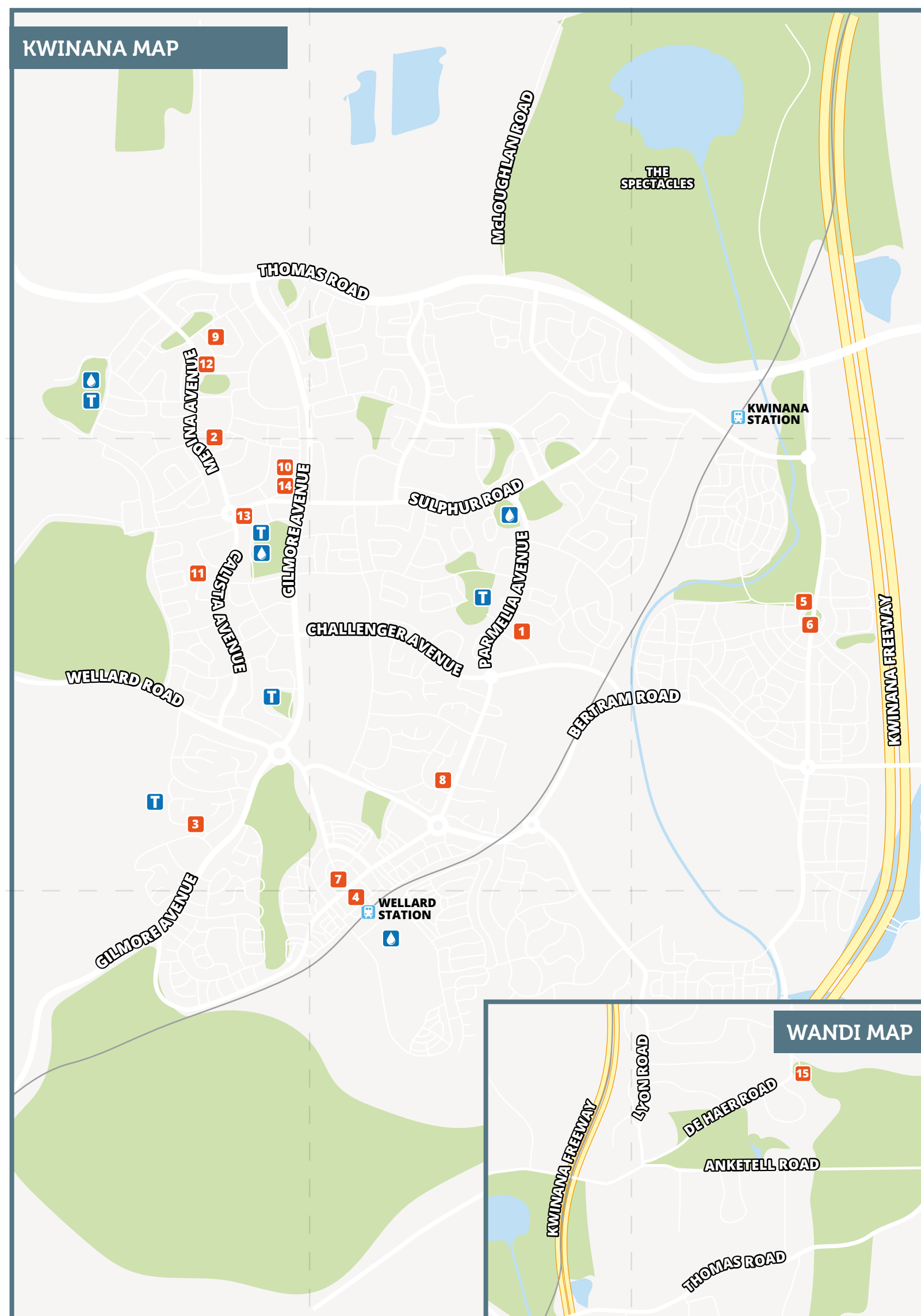
A response or intervention is appropriate if:

- The person requests assistance, or the person is distressed or in need of assistance;
- The person's behaviour is threatening the safety of the individual or the safety and security of people around them;
- The person's behaviour has resulted in damage to property or the environment such as an accumulation of litter or items scattered in the area;
- The person is sheltering in circumstances that places their own or others health and safety at risk (for example, staying in derelict buildings and high risk areas without the consent of the owner, ie *squatting*); or
- The person is a young person who appears to be 16 to 17 years old who may be at risk of significant harm.

In these circumstances call local police on **13 14 44**

If the person is an unaccompanied child who appears to be under the age of 15, in the first instance contact should be attempted with parent/s or guardian/s, or Department for Child Protection and Family Support Perth District Office (9214 2444) during office hours or the Crisis Care Unit (9223 1111) after hours.

This guide does not override existing laws, statutory requirements or regulations.



- Public toilets
- Drinking water fountain
- Free wi-fi

KWINANA MAP

- 1 Parmelia Medical Centre
- 2 Kwinana Medical Centre
- 3 Leda Medical Centre
- 4 Wellard Family Practice
- 5 Champion Medical Centre
- 6 Bertram Community Centre
- 7 Wellard Community Centre
- 8 Frank Konecny Community Centre
- 9 Kwinana Early Years Service (KEYS)
- 10 Moorditj Koort Aboriginal Health and Wellness Centre
- 11 Margaret Court Community Outreach inc
- 12 The Salvation Army
- 13 St Vincent De Paul
- 14 Australian Red Cross

WANDI MAP

- 15 Wandi Community Hall

KWINANA CENTRE MAP

- 16 Department of Housing
- 17 Kwinana General Practice
- 18 Alpha Medical Centre
- 19 Darius Wells Library and Resource Centre
- 20 Kwinana Community Health
- 21 Wirrpanda Foundation
- 22 The Street Doctor
- 23 Child and Parent Centre - Calista
- 24 The CREW BBQ

Spotted some outdated info?
Let us know!
Contact 9236 4550

Entry Point

A free assessment and referral service assisting individuals and families in Perth

 1800 124 684

City of Kwinana Community Engagement Officers

Providing support linking people to resources and appropriate services

 9236 4557

Monday to Friday 9am to 5pm

Details are correct at the time of listing, subject to change.

www.kwinana.wa.gov.au

