

How to Use this Guide

This guide is designed to assist members of the community by providing information about local support services.

Emergencies

Police, Fire, Ambulance
☎ 000

Mental Health Emergency Response Line

24-hour Mental Health Response Line

☎ **Metro area** 1300 555 788

☎ **Peel Area** 1800 676 822

Crisis Care

After hours Response to report concerns of Childs Safety, Wellbeing and Crisis Assistance
☎ **13 11 14**

Non-emergency

City of Kwinana Rangers

Stray Dogs, Parking, City Compliance
☎ 9439 0200

Local Police

Non-emergency
☎ 13 14 44

Centrelink

☎ **Families** 13 61 50

☎ **Aboriginal Australians** 1800 136 380

☎ **Job Seekers** 13 28 50



Translating and Interpreting Service

Free access to a telephone or on-site interpreter in your own language (24/7)

☎ 131 450

Housing and Homelessness

Department of Communities – Housing

☎ 2 Stidworthy Way, Kwinana
☎ 6277 3877

Entry Point

Crisis Assistance
Assessment and Referral Service
☎ 6496 0001 or 1800 124 684

St Pats

Assertive Community Outreach
Mon–Tues, Thu–Fri 9am – 1:30pm

☎ 0423 535 327

RUAH

Homelessness Support, Domestic Violence and Chronic Mental Health
☎ 137 824

Anglicare WA

Housing and Homelessness, Family Counselling Financial Wellbeing
☎ 9528 0702

YSHAC Rockingham

Crisis Assistance
Accommodation assistance 15–20 yrs old
☎ 9523 3400

Liliah Haven

Crisis Assistance. Accommodation for pregnant women and babies
☎ 0450 947 751

Rubys

12– 17 Year Old Youth Accommodation service
☎ 0409 181 336

Drug and Alcohol

Alcohol and Drug Support Line (24/7)

Drug/alcohol assistance. Counselling
☎ 9442 5000

Meth Helpline

Drug/alcohol assistance. Counselling
☎ 1800 874 878

Palmerston South Metro Community Alcohol and Drug Service

Drug/alcohol assistance. Counselling
☎ 9550 9200

Disability

NDIS

The NDIS provides funding to eligible people with disability
☎ 1800 800 110

AMP

NDIS Access Support
☎ 1800 276 522

Wanslea

Early Childhood Approach – support for children 0–9
☎ 9245 2441

Carers WA

Improving the lives of carers
☎ 1300 227 377

Carer Gateway

Supporting carers in their caring role
☎ 1800 422 737

Disability Gateway

Assisting all people with disability, their families and carers to locate and access services across Australia.
☎ 1800 643 787

People with Disabilities

Advocacy Service
☎ 9420 7279 or 1800 193 331

Domestic Violence

1800RESPECT

☎ 1800 000 599

Men’s Domestic Violence Helpline

☎ 1800 000 599
☎ 9223 1199

Women’s Domestic Violence Help Line

Counselling
☎ 9223 1188 or 1800 007 339

Lucy Saw Women’s Refuge Centre

Crisis assistance. Accommodation assistance
☎ 9527 6872

Communicare Breathing Space Calista

Mens Behavior Change Program
☎ 9439 5707
☎ 35/41 Kenton Way, Calista

Elder Abuse Help Line

☎ 1300 651 192

Youth

The Zone Youth Space

Drop-in space, Programs, and Youth Development
☎ 9236 4550
@ zone@kwinana.wa.gov.au

Youth Services Kwinana

Support Service and Case Management
☎ 9236 4570

headspace Rockingham

Medical & health assistance. Counselling. Drug & alcohol. Case management. Employment 12–24-year-olds
☎ 6595 8888

ehespace

Website and Online Support
ehespace.org.au

Youth Focus

Counselling
☎ 6266 4333

Mercycare

Reconnect Program – Outreach service supporting young people and families who have difficulties staying in the family home.
☎ 1800 800 046

Mental Health

Beyond Blue (24/7)

Counselling
☎ 1300 224 636

Lifeline (24/7)

Counselling support/Suicide Prevention.
☎ 13 11 14

Suicide Call Back Service (24/7)

☎ 1300 659 467

SANE Helpline

Afterhours Mental Health Helpline for anyone affected by Mental Illness, including family friends and carers. 6pm – 11pm
☎ 1800 187 236

Health Direct

Medical & health assistance
☎ 1800 022 222

Emergency Relief and Financial Supports

Margaret Court Community Outreach Inc.

Food assistance
☎ 18 Maydwell Way, Calista.
☎ 9419 2202

The Salvation Army

Food assistance, financial assistance and material aid.
☎ Corner Medina Avenue & Hoyle Rd Medina
☎ 6173 8700

St Vincent De Paul

☎ Corner Medina Avenue @ Summertron Rd, Kwinana
☎ 9419 4285

Frank Konecny

Financial Counselling, Food Assistance, Hygiene Products
☎ 9439 2470

The Crew

Monday – Hot lunch 10:00–12:30
Friday – Food hampers
☎ 5 Cessnock Way Rockingham
☎ 0491 684 033

Coastal District Care

Food hamper. Monday, Wednesday and Friday
☎ 0416 413 849
☎ 4 Hefron Street, Rockingham

Friends of the beach BBQ

Hot meal. Wednesday 5pm
☎ Foreshore, Governor Rd Reserve, Rockingham

Money Mentors

Free Financial Counseling
☎ 9581 1281

Financial Counseling Australia

Free resources and advice from a private financial counselor.
☎ 1800 007 0007

Training and Employment

Bridging The Gap Inc

Employment. Outreach. Referral pathways
☎ Unit 12/1 Statesman Parade Baldivis
☎ 9419 2553

Rockingham Jobs and Skills and Centre

Advice about Jobs, Careers and training pathways.
☎ 13 64 64
☎ 9599 8655
@ rockinghamjsc@smtafe.wa.edu.au

Training Alliance Group

Training Centre
☎ 6110 0800
☎ Robbos Way Kwinana

Multicultural Services

Communicare

Settle In. Case management. Outreach. Referral pathways. Advocacy. Documentation identification support
☎ 9251 5777

Multicultural futures

Case management. Migrant & refugee families
☎ 9336 8282

Multicultural Services Centre

Case management, migrant and refugee families
☎ 0499 020 832

Legal

Scales Legal Services

Quality free or low-cost legal advice and information services to people living within the Cities of Rockingham or Kwinana.
☎ 9550 0400

Citizens Advice Bureau

Outreach. Referral pathways. Legal aid
☎ 9439 1251

Child and Families

Family Helpline (24/7)

Counselling
☎ 9223 1100

Kids Helpline (24/7)

Counselling
☎ 1800 551 800

KEYS

Family Support Services
☎ 9439 1838

Ngala

Child development, Community Connection, Family Support
☎ 9367 0960

The Smith Family

Supporting children to overcome barriers to Education
☎ 9265 5582

Relationships Australia

Counselling, Mediation, Family Support
☎ 9265 5582

Family Support and Counselling 4families Family Mental Health Support

☎ 6164 0600
☎ 1300 364 277

The Fathering Project

Helping Dads be the best dads they can be
☎ 1300 328 437

Seniors

Senior Citizens Centre

☎ 17 Harley Way, Medina WA 6167

Aboriginal Specific

Wungening Aboriginal Corporation

Drug and alcohol Counselling. Housing. Family support
☎ 6558 1090

Moorditj Koort

Supports the Health and Wellness of Aboriginal and Torres Strait Islander People
☎ 1 Sutherland Parade, Parmelia WA 6167
☎ 6174 7000

Aboriginal Family Domestic Violence Hotline

Aboriginal Services
☎ 1800 019 123

Babbingur Mia Aboriginal Health Service

Aboriginal Services
☎ 9550 0900

13 YARN

Aboriginal and Torres Strait Islander Crisis support line.
☎ 13 92 76

Online Help

Ask Izzy

Helping people at risk of becoming homeless to find services they need, right now and nearby.
askizzy.org.au

Daisy

Connecting people experiencing violence or abuse to services in their local area.
Free download for Andrioid and iOS devices.
www.1800respect.org.au/daisy

HealthEngine

Find a GP near you
healthengine.com.au

PLING

A state-wide youth services directory, helping you find anything from youth centres to crisis services for emergencies, for your smartphone.
yacwa.org.au/pling

Find My Way

Search engine for homelessness support services
findmyway.org.au

Services for people

Individuals or families exposed to hardship from one or more risks, such as domestic or family violence, unstable housing circumstances or financial difficulties, are more vulnerable to experiencing homelessness and social exclusion. This can result in negative effects on a person’s physical and mental health, education and employment opportunities.

Many people experiencing disadvantage have complex needs such as mental health and/or drug and alcohol issues. They may also have experienced traumatic life events that affect their needs and these issues may result in behaviour that is seen to be antisocial.

Vulnerable people in the community have the same rights and responsibilities as any member of the public to:

- Be in public places, but at the same time respecting the right of local community members to live in a safe and peaceful environment; and
- Participate in public activities or events.


If a member of the public or business is concerned about a person experiencing homelessness within the Kwinana Area they can contact the St Parts Assertive Community Outreach team.

A response or intervention is appropriate if:

- The person requests assistance, or the person is distressed or in need of assistance;
- The person’s behaviour is threatening the safety of the individual or the safety and security of people around them;
- The person’s behaviour has resulted in damage to property or the environment such as an accumulation of litter or items scattered in the area;
- The person is sheltering in circumstances that places their own or others health and safety at risk (for example, staying in derelict buildings and high risk areas without the consent of the owner, ie *squatting*); or
- The person is a young person who appears to be under the age of 18 years old who may be at risk of significant harm.

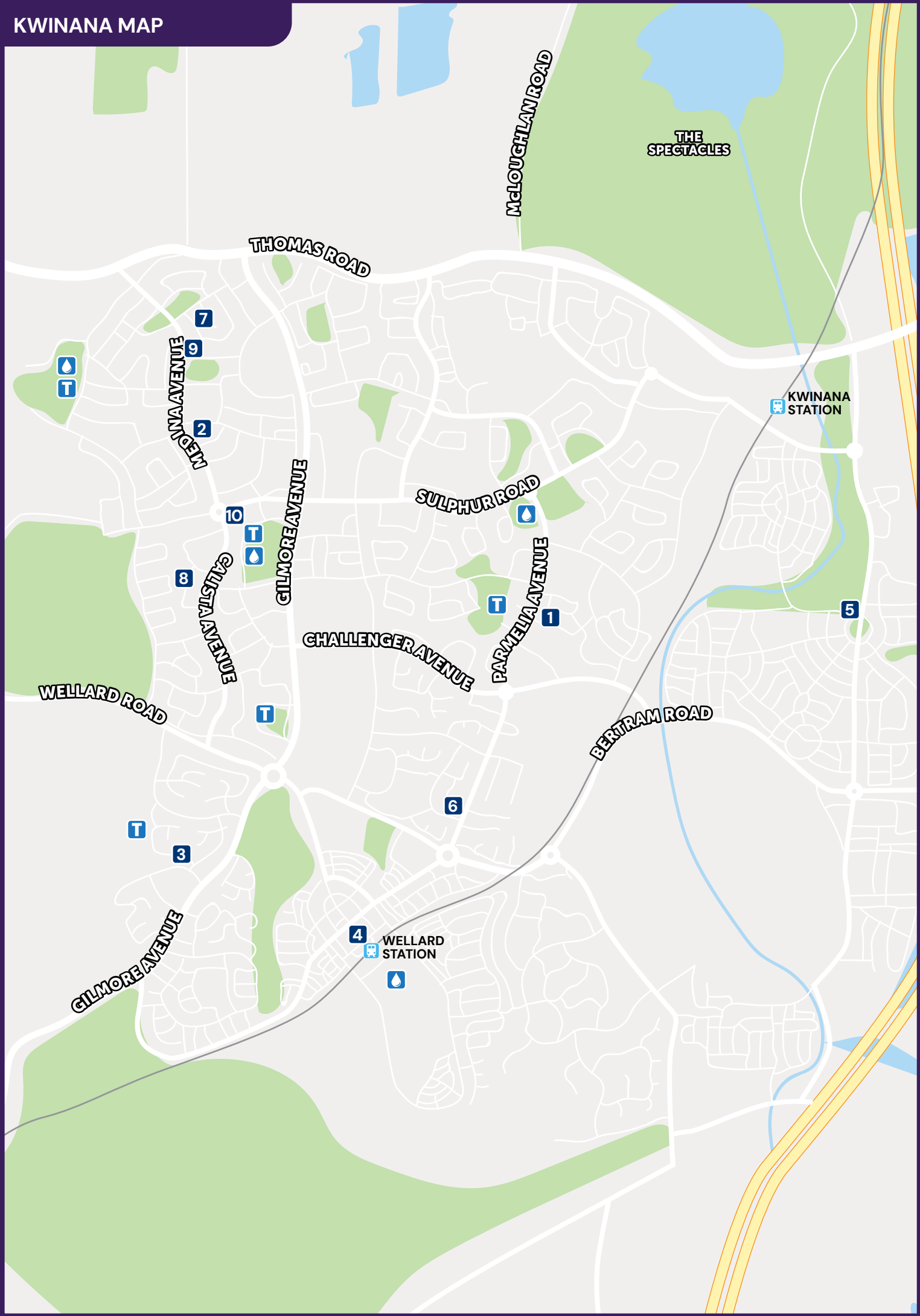
In these circumstances call local police on 13 14 44

St Pat’s Homelessness
Support/Assertive Outreach
Referral Form



▶SCAN THIS◀

This guide does not override existing laws, statutory requirements or regulations.



Public Amenities

- T Public toilets
- 💧 Drinking water fountain
- 📶 Free wi-fi

Kwinana Map

- 1 Moorditj Koort Aboriginal Health and Wellness Centre
- 2 Kwinana Medical Centre
- 3 Leda Medical Centre
- 4 Wellard Family Practice
- 5 Champion Medical Centre
- 6 Frank Konecny Community Centre
- 7 Kwinana Early Years Service (KEYS)
- 8 Margaret Court Community Outreach inc
- 9 The Salvation Army
- 10 St Vincent De Paul

Kwinana Centre Map

- 11 Department of Housing
- 12 Kwinana General Practice
- 13 Alpha Medical Centre
- 14 Darius Wells Library and Resource Centre
- 15 Kwinana Community Health
- 16 Child and Parent Centre – Calista

Spotted some
outdated info?
Let us know!

Contact
92364560